



P.O. Box 650764
Dallas, TX 75265

Welcome to the
Village of Ridott
Electric Municipal Aggregation Program

«ACCOUNT_NAME»
«BILL_ADDR1»
«BILL_ADDR2»
«BILL_ADDR3»
«BILL_CITY», «BILL_STATE» «BILL_ZIP»

For service located at:
«SERV_ADDR1»
«SERV_ADDR2»
«SERV_CITY», «SERV_STATE» «SERV_ZIP»

November 8, 2024

Hi «ACCOUNT_NAME»,

We have got good news for you. After a competitive selection process, your community has chosen Dynegy as its supplier for its electric municipal aggregation program through October 2025. That means the Village of Ridott, IL negotiated a price-protected electricity rate on your behalf and you don't have to worry about fluctuating rates. You will automatically be enrolled in the program as a Village of Ridott resident – and there are no switching or early termination fees.

Here Is What You Can Expect

The program is simple:

- You'll receive a competitive, fixed rate of **\$0.07965 per kWh guaranteed until October 2025**.
- Your current billing method will not change. You will continue to receive one monthly invoice from ComEd, your local utility. You will notice the line item under the supply portion will list Dynegy along with this negotiated rate on your invoice following successful enrollment in the program.

Your Options as a Customer

If you choose not to participate in this program, please contact Dynegy by returning the enclosed opt out card or calling (844) 351-7691 **by December 11, 2024**, regardless if you've opted out of programs in the past. To learn more about the program, please review the enclosed Terms and Conditions or visit our website at www.Dynegy.com.

You also have the option to purchase electricity from a Retail Electric Supplier, or from ComEd without penalty pursuant to Section 16-103 of the Public Utilities Act. Information can be found at www.PlugInIllinois.org and www.ComEd.com. You may request from the Illinois Power Agency, without charge, a list of all supply options available to you in a format that allows comparison of prices and products.

Dynegy is an independent seller of power and energy service and is certified as a Retail Electric Supplier by the Illinois Commerce Commission (ICC Docket No. 14-0336).

We look forward to serving you!

Sincerely,
Village of Ridott

See Reverse for Frequently Asked Questions

Electric Supply Municipal Aggregation Program

Frequently Asked Questions

What is Municipal Aggregation?

Illinois law allows municipalities and counties to negotiate the purchase price of electricity on behalf of residents living within their borders. While these governmental entities choosing electric supply aggregation are responsible for negotiating the price of power from a supplier other than the traditional utility, your utility is still responsible for delivering that power to you and billing you for it.

How can I get more information about my community's aggregation program?

Contact your community for information related to the referendum and the aggregation program. Additional resources can be found at www.Dynegy.com.

Who is eligible to participate?

Residential or small business accounts located in participating governmental entity boundaries may participate. Customers enrolled in Hourly, Net Metering, or served by an alternative retail supplier may not be eligible. Net Metering customers, as described in Section 16-107.5(d)(3) and (e)(3) of the Public Utilities Act, may forfeit credits if they participate in a municipal aggregation.

How do I enroll?

It's simple and automatic. Unless you opt out, all eligible ComEd customers will be enrolled in the program. You will receive a "switch" letter from ComEd confirming your enrollment.

Do I have to participate in the municipal or county aggregation plan?

No. You may opt out by returning the Opt out Card by the deadline date on page 1 of your notification or calling Dynegy. If you choose to opt out, your account will remain with your current supplier. All customers who do not opt out of the program will have been deemed to have authorized and agreed to being enrolled in the aggregation program and having their electric supply service switched to Dynegy under the applicable terms and conditions.

What are the Rates and Terms for my Community?

A list of communities served by Dynegy can be found on our website under the Municipal Aggregation tab. Select your community to find the applicable rates, contract length, and the terms and conditions for your community.

What if I decide to opt out after the deadline?

You may opt out at any time by calling our toll-free number or sending us an email. There are no early termination fees.

When will the new rate start for my community?

Customers who are enrolled in the program should see the changes on their monthly electric bill 45 to 60 days after enrollment.

What if ComEd rates decrease?

You always have the option to return to ComEd service. There is no early termination fee for leaving the aggregation.

What happens at the end of the Agreement term?

At the end of the Agreement term, as defined in the Terms and Conditions, you have the option of staying with the Municipal Aggregation program, returning to ComEd, or enrolling with a new Retail Electric Supplier.

Who will bill me for electricity? Will I get two bills?

You will continue to receive one monthly bill from ComEd. The bill will include the charges for electricity supplied by us, as well as the delivery service charges from ComEd.

Can I still have my payment automatically deducted from my checking account?

Yes, how you pay your bill will not change.

Can I stay on budget billing?

Yes, your budget billing will not be affected by your participation in this program.

Who is responsible for the delivery of my power?

ComEd will continue to deliver your electricity and will be responsible for maintaining the system that delivers power into your home. As your energy delivery company, they will continue to respond around-the-clock to outages, service calls and emergencies regardless of your electric supplier.

Who do I call to report a power outage or problems with my electric service?

You will continue to call ComEd at (800) 334-7661 for residential power outages or (877) 426-6331 for commercial outages, problems with your service or questions regarding your monthly bill.

Who do I call if I have questions or complaints regarding the Electric Aggregation Program?

Questions, including billing questions, disputes or complaints should be referred to a member of our Customer Care team at (844) 351-7691 or DESCustCare@Dynegy.com.