



September 11, 2023

Dear City of Bay Village Residents and Businesses,

I am pleased to let you know that the City of Bay Village has chosen Dynergy to be the preferred electric supplier for our Electric Aggregation Program. This program was first approved by Bay Village voters in May, 2010. The city is able to get a better rate by negotiating for all residents together, which is called "aggregating." The city's current aggregation agreement with Energy Harbor will expire in November, 2023. In preparation, the city has secured a new agreement with Dynergy.

**Bay Village is an "opt out" community: residents are automatically in the aggregation program and get the aggregation rate unless they opt out. If you do not opt out:**

- You will be automatically enrolled. There will be no enrollment, switching or early termination fee. Dynergy will now show as a line item for the supply portion on your bill.
- You will receive a guaranteed, fixed rate of \$0.07351 per kWh through your November 2026 meter read. Or you can choose 100% renewable energy for \$0.07751 per kWh. Please call Dynergy customer service at 888-682-2170 for this option.
- The Illuminating Company will remain your electric utility. You will continue to receive one monthly bill from them and call them for issues with your electric service. They will send you a confirmation letter after your enrollment is finalized.

**Don't want to participate?**

You must complete and return the enclosed reply card or call Dynergy at 888-682-2170 by **October 2, 2023** to avoid being automatically enrolled.

If you choose to opt out of the program at this time, or if you choose to leave at a later date, you will be served by The Illuminating Company under its standard service offer or until you choose an alternative supplier. If you switch back to The Illuminating Company, you may not be served under the same rates, terms, and conditions that apply to other customers served by The Illuminating Company.

Sincerely,

Paul Koomar, Mayor  
City of Bay Village  
350 Dover Center Road Bay Village, Ohio 44140

**Questions?**

Dynergy Customer Care Center:  
1-888-682-2170.

Kathryn Kerber, City of Bay Village:  
440-899-3412.

Community: City of Bay Village

I do not wish to take advantage of the favorable rate negotiated through the City of Bay Village Electric Aggregation Program. By checking this box, I understand that my electricity account will not be included in the program.

This opt-out card must be post marked by **October 2, 2023** and mailed to Dynergy, PO Box 650764 Dallas, Texas, 75265-0764

Customer Name \_\_\_\_\_ Customer Number \_\_\_\_\_

Service Address \_\_\_\_\_

Service Address \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_