



March 14- April 11, 2024

Dear Cincinnati Residents and Businesses,

The City of Cincinnati is offering you an opportunity to participate in an Electric Aggregation Program. In 2011, Cincinnati voters authorized the City to form a governmental aggregation program and negotiate favorable electric supply prices for eligible residences and businesses. Through a competitive process, the City selected Dynergy as the program supplier through your May 2024 meter read. Both the City of Cincinnati and Dynergy are certified by the Ohio Public Utilities Commission to provide this service.

As an eligible resident or small business, you will be automatically enrolled in the program unless you choose to opt-out (not participate) by April 4 – May 2, 2024.

Program details:

- Fixed Electricity Price of \$0.07190 per kWh through your May 2025 meter reading
- 100% green energy through the purchase of renewable energy credits
- You still receive just one energy bill from Duke Energy.
- No cancelation fee at any time!
- Duke Energy continues to deliver your electricity and maintain the electric lines and respond to emergencies.

Program Enrollment

After your enrollment is finalized, Duke Energy will send you a letter confirming your enrollment and informing you of your ability to cancel your enrollment with no penalty.

Don't want to participate?

Just complete and return the reply card below or call Dynergy at 855-326-0520 by **April 4 - May 2, 2024**. If you choose to opt-out of the program at this time, or if you choose to leave the program at a later date, you will be served by Duke Energy under its standard service offer until you choose an alternative supplier of electric service. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

For questions, contact Dynergy at DynergyCustomerService@vistracorp.com or call 855-326-0520. Please see the enclosed Terms and Conditions for full program details. For more information see <https://www.dynergy.com/cincinnati>.

Community: City of Cincinnati

I do not wish to take advantage of the favorable rate negotiated through the City of Cincinnati Electric Aggregation Program. By checking this box, I understand that my electricity account will not be included in the program.

This opt-out card must be post marked by **April 4 - May 2, 2024** and mailed to Dynergy, PO Box 650764 Dallas, Texas, 75265-0764

Customer Name _____ Customer Choice ID _____

Service Address _____

Service Address _____

Signature _____ Date _____