

## Village of Schaumburg

C/O Dynegy  
P.O. Box 650764  
Dallas TX 75265



John Doe  
1234 Default Street  
Anytown, USA 13579

Dear Village of Schaumburg Resident,

Previously, voters passed a referendum authorizing the **Village of Schaumburg** to seek competitive electricity rates for eligible residential and small commercial retail customers by establishing an "opt-out" electric aggregation program. Dynegy was chosen as the retail electric supplier for the current term, which ends in **December 2018**. After a thorough bid process, Dynegy was again selected as the supplier for contract term of **December 2018-December 2021**. Dynegy is an independent seller of power and energy service and is certified as an Alternative Retail Electricity Supplier by the Illinois Commerce Commission (ICC Docket No. 14-0336).

As an eligible participant, there are two supply options available to you – a Traditional option where the energy is supplied through traditional generation sources and a 100% Renewable option where 100% of your energy comes from renewable energy sources. Your account will be automatically enrolled in the traditional energy program unless you choose to opt-out by **October 26, 2018**. You are not obligated to participate in the Village of Schaumburg electrical aggregation program and are free to opt out and go back to ComEd at any time. Under the village's aggregation program:

- The rate for the Traditional Power Program is **\$0.07487 per kWh** and is guaranteed until **December 2021**.
- The rate for the Renewable Power Program is **\$0.07570 per kWh** and is guaranteed until **December 2021**.
- To enroll in the Renewable Power Program, please contact Dynegy at 844-351-7691.
- There is no enrollment, switching or early termination fee.
- This is a firm fixed all inclusive rate.

### **NO CHANGES IN YOUR BILLING**

You will continue to receive one monthly bill from ComEd. You will still be eligible for the same programs you are eligible for now through the utility, such as Budget Billing, payment agreements and energy efficiency programs. The only change will be in the Electric Supply price on your ComEd bill

(<https://www.comed.com/MyAccount/MyBillUsage/Pages/SampleResidentialBill.aspx>).

### **ENROLLMENT PROCESS**

Once your account is enrolled, you will receive a confirmation letter from ComEd confirming your "switch" to Dynegy. Approximately 30 to 45 days after enrollment you will receive your first bill with your new Dynegy price. Please review the enclosed Terms and Conditions for additional information.

### **OPT-OUT INSTRUCTIONS**

If you choose not to participate, you can elect to be removed from the Program by completing and returning the enclosed Opt-Out Card **or calling Dynegy at 844-351-7691 by October 26, 2018**. If you have questions or need additional information about Municipal Aggregation or Dynegy, please visit [www.Dynegy.com](http://www.Dynegy.com) for FAQs and community specific information. Dynegy Customer Care is available 8:00am to 7:00pm Monday through Friday at 844-351-7691 or via email at [DESCustCare@Dynegy.com](mailto:DESCustCare@Dynegy.com). Although the Village of Schaumburg is offering this program we ask that you direct all your aggregation questions to Dynegy or visit the Village's website at the link below for additional information. [http://www.villageofschaumburg.com/depts/general/electrical\\_aggregation.htm](http://www.villageofschaumburg.com/depts/general/electrical_aggregation.htm)

Please be advised you also have the option to purchase electricity supply from a Retail Electric Supplier (RES) or from ComEd pursuant to Section 16-103 of the Public Utilities Act. Information about your options can be found at Illinois Commerce Commission website: [www.pluginillinois.org](http://www.pluginillinois.org) and [www.ComEd.com](http://www.ComEd.com). You may request from the Illinois Power Agency, without charge, a list of all supply options available to you in a format that allows comparison of prices and products.

Sincerely,  
**Village of Schaumburg**

See Reverse for Frequently Asked Questions...

# Electric Aggregation Program Frequently Asked Questions

## Overview of Municipal Aggregation

### ***What is Municipal Aggregation?***

Illinois law allows municipalities and counties to negotiate the purchase price of electricity on behalf of residential and small business utility customers living within their borders. While these governmental entities choosing community aggregation would be responsible for negotiating the price of power from a supplier other than the traditional utility, your utility would still be responsible for delivering that power to your home, and billing you for it.

### ***How can I get more information about the the Village of Schaumburg's aggregation program?***

Contact the Village of Schaumburg for information related to the referendum and the aggregation program. Additional resources can be found at:

<http://www.villageofschaumburg.com/depts/general/electrical/aggregation.htm>

## **Eligibility and Enrollment**

### ***Who is eligible to participate?***

Residential or small business customers located in the participating governmental entity boundaries may participate. Customers enrolled in real time pricing, Power Smart Pricing, or served by an alternative retail supplier may not be eligible.

### ***How do I enroll?***

It's simple. It's automatic. Unless you "opt-out" of the program, your eligible ComEd customer account will be enrolled in the program. You will receive a "switch" letter from your utility, ComEd, confirming your enrollment.

### ***Do I have to participate in the Village of Schaumburg's aggregation plan?***

All eligible ComEd utility customers within the Village of Schaumburg's boundaries will receive an opt-out notification letter via U.S. mail. You may "opt-out" by returning the Opt-Out card by the deadline date identified in your notification. If you choose to opt-out, your account remains with ComEd at the current utility rate.

### ***What if I decide to opt-out after the opt-out deadlines have passed?***

You may opt out at any time by calling our toll free number or sending us an email. There are no early termination fees.

## **Rate and Term Information**

### ***What are the Rates and Terms for The Village of Schaumburg?***

A listing of communities served by Dynegy can be found at [www.Dynegy.com](http://www.Dynegy.com). Select the Village of Schaumburg to find the applicable rates, contract length, and the terms and conditions for your particular governmental entity. Customers who are enrolled in the program should see the changes on their monthly electric bill 45 to 60 days after enrollment.

### ***What is renewable or "green" energy?***

Renewable energy is generated from natural resources such as solar, wind, water. Dynegy retires renewable energy certificates for customers selecting a renewable rate.

### ***What if ComEd rates decrease?***

If at any time during the term of this Agreement ComEd rates fall lower than the Dynegy price, you will have the option to return to the utility without penalty.

### ***What happens at the end of the Agreement term?***

At the end of the Agreement term, as defined in the Terms and Conditions you have the option of staying with a new Municipal Aggregation program, returning to the utility, or signing with a new supplier independent of the Municipal Aggregation program.

## **Billing and Service Information**

### ***Who will bill me for electricity? Will I get two bills?***

You will continue to receive one monthly bill from ComEd. The bill will include the charges for electricity supplied by us, as well as the delivery service charges from ComEd.

### ***Can I still have my payment automatically deducted from my checking account?***

Yes, how you pay your bill will not change.

### ***Can I stay on budget billing?***

Yes, your budget billing will not be affected by your participation in this program.

### ***Who is responsible for the delivery of power to my home or business?***

ComEd will continue to deliver your electricity and will be responsible for maintaining the system that delivers power into your home. As your energy delivery company, they will continue to respond around-the-clock to outages, service calls and emergencies regardless of your electric supplier.

### ***Who do I call to report a power outage or problems with my electric service?***

You will continue to call ComEd for power outages, problems with your service or questions regarding your monthly bill.

**ComEd Residential Customers: 800.334.7661**

**ComEd Business Customers: 877.426.6331**

### ***Who do I call if I have questions regarding the Village of Schaumburg's Opt-Out Electricity Aggregation Program?***

Questions should be referred to a member of our Dynegy Customer Care team.

**Dynegy Customer Care: 844.351.7691**

[DESCustCare@Dynegy.com](mailto:DESCustCare@Dynegy.com)

A complete list of Frequently Asked Questions can be found at  
<http://www.dynegy.com/electric-supplier/municipal-aggregation/faq>  
or by calling Dynegy at 844.351.7691